



Canadian Call Management Association

News Release
For immediate release

Outstanding Service Brings Home National Award
- Tel-Us Call Center Earns CAM-X Award of Excellence -

Grimsby, ON (October 1, 2021) — Tel-Us Call Center of Los Angeles, CA has been honoured with the exclusive 2021 Award of Excellence for 11 years. The Award is presented annually by the Canadian Call Management Association (CAM-X), the industry's Trade Association for providers of call centre services including telephone answering and message delivery. Tel-Us Call Center was presented with the Award recently at the CAM-X 57th Annual Virtual Convention and Trade Show.

Independent judges are contracted by CAM-X to evaluate message services over a six month period. The scoring criteria includes:

- Response Time
- Courteousness of Rep
- Accuracy of Call
- Knowledge of Account
- Overall Impression of Call

“Congratulations for winning the Award of Excellence! By winning this award you have demonstrated your commitment to excellence and quality service. Congratulations!” says CAM-X President Brad French.

Now a eleven-time winner, Tel-Us Call CenterStates earned the **Diamond Plus Award for eleven years**. CAM-X extends its congratulations to the staff of Tel-Us Call Center on their proven quality service to their customers.

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About CAM-X

CAM-X is a Canadian based trade Association for the Call Management industry which includes call centres, telephone answering services, telemarketing services, and other communication services. Their goal is to contribute to their members' profitability by fostering a willingness to exchange ideas, experiences and solutions while promoting the general welfare and ethical standards of our industry. Please visit www.camx.ca for more information.

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