



Canadian Call Management Association

News Release
For immediate release

Outstanding Service Brings Home National Award
- Tel-Us Call Center, Inc. Earns CAM-X Award of Excellence -

Grimsby, ON (October 28, 2018) — Tel-Us Call Center, Inc. of Beverly Hills, CA has been honored with the exclusive 2018 Award of Excellence for 8 years. The Award is presented annually by the Canadian Call Management Association (CAM-X), the industry's Trade Association for providers of call centre services including telephone answering and message delivery. Tel-Us Call Center, Inc. was presented with the Award recently at the CAM-X 54th Annual Convention and Trade Show held at the Marriott Resort & Spa, in Puerto Vallarta, Mexico.

“Earning this award gives my staff the encouragement we need to continue to focus on providing great quality service for our customers. I am very proud of my Team!”

- **Stacy Polinsky, President of Tel-Us Call Center, Inc.**

Independent judges are contracted by CAM-X to evaluate message services over a six month period. The scoring criteria includes:

- Response Time
- Courteousness of Rep
- Accuracy of Call
- Knowledge of Account
- Overall Impression of Call

"Customer service excellence has always been, and always will be, one of the critical competitive advantages for any business. Congratulations to Tel-Us Call Center, Inc. for winning the Award of Excellence and for your continuous commitment and dedication to superior quality," says CAM-X President Dana Lloyd.

Now a eight-time winner, Tel-Us Call Center, Inc. earned the **Ruby Award for eight years**. CAM-X extends its congratulations to the staff of Tel-Us Call Center, Inc. on their proven quality service to their customers.

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About CAM-X

CAM-X is a Canadian based trade Association for the Call Management industry which includes call centres, telephone answering services, telemarketing services, and other communication services. Their goal is to contribute to their members' profitability by fostering a willingness to exchange ideas, experiences and solutions while promoting the general welfare and ethical standards of our industry. Please visit www.camx.ca for more information.

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